

Prize Terms and Conditions

1. Prize and travel validity

The prize consists of two (2) round-trip United Economy tickets for the Winner and one nominated Travel Companion. Travel may depart from Melbourne (MEL), Sydney (SYD), Brisbane (BNE) or, subject to the Adelaide seasonal-service conditions below, Adelaide (ADL), to one destination on the United Airlines network in the United States of America.

Travel must be booked on flights and dates approved by United Airlines and must be completed by 31 December 2027. Any unused portion of the prize after this date will be forfeited and no refund, credit, extension or compensation will be provided.

2. Adelaide seasonal service

Adelaide is a seasonal United gateway. Travel from Adelaide is available only while United's seasonal Adelaide service is operating and remains subject to United's published schedule, operational requirements and promotional-seat availability.

If travel from Adelaide cannot be accommodated, United Airlines may, at its discretion, offer departure from Melbourne, Sydney or Brisbane, or another itinerary or route approved by United Airlines. Unless United Airlines confirms otherwise in writing, the Winner and Travel Companion are responsible for any costs associated with travelling to or from an alternative Australian departure point.

3. Booking and availability

Travel is subject to K-class availability. United Airlines will use reasonable endeavours to accommodate the Winner's preferred travel dates and destination but cannot guarantee that the first choice will be available.

The Winner and Travel Companion must be booked together and travel together on the same flights and itinerary. The Travel Companion must be nominated before the tickets are issued. Once the tickets have been issued, passenger name changes are not permitted.

4. Taxes, charges and other expenses

The Winner is responsible for paying all applicable taxes, fees, levies, surcharges and other charges associated with the prize tickets or itinerary. The amount payable will depend on the final destination, routing, airports, travel dates and applicable government and airport requirements. The required amount must be paid before the tickets can be issued.

The prize includes air travel only. The Winner and Travel Companion are responsible for all other costs associated with accepting and using the prize, including accommodation, meals, ground transportation, travel to or from the selected Australian departure point, travel insurance, passport costs, visa or ESTA costs, baggage charges, seat-selection charges, optional products or services, spending money and personal expenses.

5. Travel documents and insurance

The Winner and Travel Companion are responsible for ensuring they hold all passports, visas, travel authorisations, health documentation and other travel documents required for the journey, and that they satisfy all applicable immigration, customs, security, health and entry requirements. United Airlines is not responsible if either traveller is unable to travel because these requirements are not met. Travel insurance is strongly recommended.

6. Changes, transfers and unused portions

The prize is not redeemable for cash, credit or any other benefit and may not be sold, transferred, assigned, exchanged or substituted. Any additional flights, products, services or amendments requested by the Winner that are not included in the approved prize itinerary will be at the Winner's own expense and subject to United Airlines' approval, rules, charges and availability.

If the Winner or Travel Companion does not use any flight sector included in the ticketed itinerary, that sector and any affected remaining sectors may be cancelled and forfeited. Any unused portion of the prize is not redeemable for cash, credit, alternative travel or compensation.

7. General conditions

Flights may be subject to schedule changes, delays, cancellations or operational changes. Travel undertaken as part of this prize is not eligible to earn MileagePlus miles, Premier qualifying credit or other frequent-flyer points, status credits or benefits.

United Airlines will collect, use and disclose personal information provided by the Winner and Travel Companion for the purposes of administering the prize, arranging and managing travel, communicating with the travellers, and meeting applicable legal, security and operational requirements. All travel is subject to these Terms and Conditions, applicable laws, government requirements, airline rules and United Airlines' applicable Contract of Carriage.

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