

My Visit to ACMI

Welcome to ACMI

This Visual Story is designed to help anyone who may find a step-by-step visual and written access guide useful when coming to ACMI.

It is in an easy-to-read format and uses pictures to show you how to access the ACMI building, what to expect upon arrival and what you might experience in the different spaces.

We value diversity and are committed to providing a safe and welcoming space for all visitors.

Before you visit

ACMI is Australia's national museum of screen culture and is located at Fed Square, in the centre of Melbourne.

You can travel to ACMI on public transport. Flinders Street Station and tram stops are close by.

If you plan to drive to ACMI there is a car park at Fed Square. The car park can be accessed from the eastern end of Flinders Street via the Russell Street extension, or via Batman Avenue.

Arrival

ACMI has two entrances – one on Flinders Street, and the other in Fed Square. Both entrances have large ACMI signs.

Entrances

Arriving at the Flinders Street entrance



This is the Flinders Street entrance.



The Flinders Street entrance is easily accessible via a wheelchair ramp.



There are also stairs with a handrail.



There is a revolving glass door that may slow down as you enter it.

There is no need to push the door.



To the left of the revolving door there is an accessible door. Push the button on the post to enter. The doors will open outwards towards you, so keep back.

This entrance is closed outside museum opening times.

ACMI is open 10am – 5pm daily.

To access ACMI outside these hours for cinema sessions or some late-night events, you can enter via the Fed Square entrance in the main Fed Square Plaza.

Arriving at the Fed Square entrance



This is the Fed Square entrance.

From Flinders Street there are three ways to get to the Fed Square entrance.

You can head towards the front of Fed Square on Swanston Street.



Or you can use the stairs just past the ACMI Shop alongside Beer Deluxe.



Or you can use a lift located in the Fed Square Atrium just beside Beer Deluxe. The lift takes you to the main Fed Square Plaza.



You'll see the large ACMI logo in the plaza.

Fed Square is paved in cobblestones with marked access paths. It may be difficult to navigate if you use a mobility aid.



The Fed Square entrance has sliding glass doors that will open automatically as you get close to them.

Inside the building

Entering through the Flinders Street entrance



If you arrive at the Flinders Street entrance, you will enter a bright open area with a high glass ceiling. This is the Ground Floor foyer.

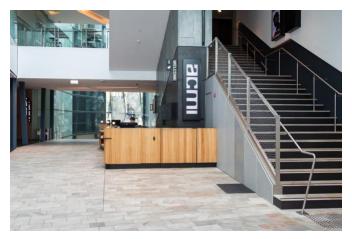


There is a wooden staircase with handrails that leads up to the Fed Square entry level.

Lifts are also available. They are located past the Welcome Desk down and to the left.

MQFF will be screening in Cinemas 1 and 2. Up the wooden staircase, then up another staircase to the cinemas.

Entering through the Fed Square entrance



If you arrive via Fed Square you will enter a bright, open space. This is Level 1 foyer.

There are stairs to the right which lead to the cinemas.

Straight ahead is the Tickets & Information Desk. An ACMI team member can help you with information or sell you tickets to an exhibition or a film here.



Opposite the Tickets & Information Desk on Level 1 there is an artwork called *CATARACT* (concrete) by Daniel von Sturmer.

This artwork has 60 screens with changing images and sound playing on a continual loop. The audio level is moderate. You can walk past this work or stay and spend time watching it.

The staircase opposite this artwork will lead you the cinemas for MQFF.

Getting around ACMI



Inside ACMI there are lifts (elevators) and stairs with handrails. Different lifts take you to different parts of ACMI.

Digital signs on the front of the lifts will tell you what level you are on.

It will also give you information about what is on each floor.

You can also ask an ACMI team member if you need help finding your way around.

MQFF Volunteers and Staff

You can always ask an MQFF volunteer or staff member for help. MQFF volunteers will be wearing blue T-Shirts like the image below. All MQFF volunteers and staff wear a lanyard with MQFF branding around their neck. They may also be wearing a mask.



Cinemas

Our cinemas are on level 2.





ACMI rules you need to know

We have some rules to help keep you and other visitors safe at the museum.

Some rules help protect special objects and artworks.

If you are unsure of any rules or requirements, please ask an ACMI team member to help you.

Around our building:

- Walking please no running
- You must wear shoes.
- No smoking or vaping.
- You can eat in the seating areas on the Ground Floor and on Level 1. No eating or drinking in the galleries (water is allowed).
- Children under the age of 13 must be always accompanied by a parent or guardian over 18 years of age.